



Cancellation Policy

- All cancellations must be in writing. Please email romance@ecoasis.com.au
- Cancellation over 2 months prior, 100% refund minus administration fee of \$50.00
- Cancellation over 1 month prior, 50% refund minus administration fee of \$50.00
- Cancellation less than 1 month, no refund.
- Deposits are transferable another date within 6 months.
- Cancellations due to unforeseen circumstances out of our control ie flooding or fire, your deposit will be issued to you in the form of a voucher to be rebooked within 12 months.
- Please note – Most credit cards have travel insurance built into them.

If you have any questions please do not hesitate to email me at romance@ecoasis.com.au or call # 0414 399 949.