



## **Cancellation Policy**

- All cancellations must be in writing. Please email [romance@ecoasis.com.au](mailto:romance@ecoasis.com.au)
- Cancellation over 2 months prior, 100% refund minus administration fee of \$50.00
- Cancellation over 1 month prior, 50% refund minus administration fee of \$50.00
- Cancellation less than 1 month, no refund but deposits are transferable within 6 months, for the same value of original booking.
- ***Cancellations within 7 days of Check in date, no refund or transfer of deposit.***
- Cancellations due to unforeseen circumstances out of our control ie flooding or fire, your deposit will be issued to you in the form of a voucher to be rebooked within 12 months.
- Please note – Most credit cards have travel insurance built into them.

**If you have any questions please do not hesitate to email me at [romance@ecoasis.com.au](mailto:romance@ecoasis.com.au) or call # 0414 399 949.**